



[home](#) / [news](#) / New Department Structure for Online Learning

New Department Structure for Online Learning

Reorganization. At Online Learning it's a good thing.

In order to respond to the RIT's growing needs, Online Learning now operates under a new staffing structure.

Instructional Design is headed by Richard Fasse, Assistant Director. The team works one-on-one with faculty to develop new online and blended courses and on special projects using new classroom technologies that have campus-wide potential—such as Student Response Systems (or “clickers”), featured in the ["Tools That Help You Get Feedback"](#) article.



Standing: Damon Betlow, Richard Fasse, Jeremiah Parry-Hill. Seated: Joeann Humbert

Online Learning's Information Technology team is run by Jeremiah Parry-Hill, IT Manager. The IT group manages the department's servers—hosting [Breeze](#), [Online Course Evaluations \(OCE\)](#), and [Clipboard surveys](#), investigates new technologies and recommends effective practices for instructors integrating those technologies within their courses. The IT team takes care of “how” online learning gets done.

Support Services, managed by Damon Betlow, Assistant Director, provides orientation services, technical support and guidance to students and faculty. The team handles getting students and faculty started with online classes, proctoring exams, course evaluations and documentation, training and support for online instructional technologies, including myCourses. The team also oversees the Teaching and Learning Technology Lab—a quiet environment for faculty and staff equipped with high-end computers, scanners, cameras and various multimedia and instructional software applications.

The new structure gives each team a supervisor to focus on responding to the campus' growing needs for instructional and information technologies. It also provides a team approach to the management structure, giving each area a voice in budget, vision and resources decisions.

Each assistant director and manager reports to Online Learning Director, Joeann Humbert. “This team is a unique blend of personalities and talents and—in addition to the breadth of experience and perspective they bring—fun!” Humbert says. “They are dedicated, passionate

about this field and truly invested in doing the best job they can to offer outstanding support to the RIT community.”

To see all the folks at Online Learning who are helping both faculty effectively integrate technology into their teaching and the students taking those classes, visit

<http://online.rit.edu/support/staff/>.

[< return to article listing](#)

Copyright © 2007 Rochester Institute of Technology. All Rights Reserved.